



How dementia friendly is Wiltshire?

What we did

Designed 2 surveys:

1. Dementia friendly initiatives
2. People living with Dementia and their carers -
Worked with Dementia Delivery Board and Laverstock Memory Support Group to design the questions



Slide 2

SP1

Stacey Plumb, 08/07/19

“I have completed this form without help, but my husband is in the room with me. We have discussed each question, and this has been very helpful. It has made me see things differently from before.”



Who we spoke to

24 responses to dementia friendly initiatives

109 responses from people living with dementia and carers



Information from dementia friendly initiatives

Successes:

- ✓ Increased dementia awareness
- ✓ Providing information
- ✓ Establishing community groups
- ✓ Arranging social activities



Difficulties:

- Leader for the initiative
- Volunteer recruitment and availability
- Publicity and getting local business involved
- Transport



Information from dementia friendly initiatives

Volunteer involvement:

- ✓ Organised and ran events
- ✓ Provide emotional support
- ✓ Give talks
- ✓ Provide transport

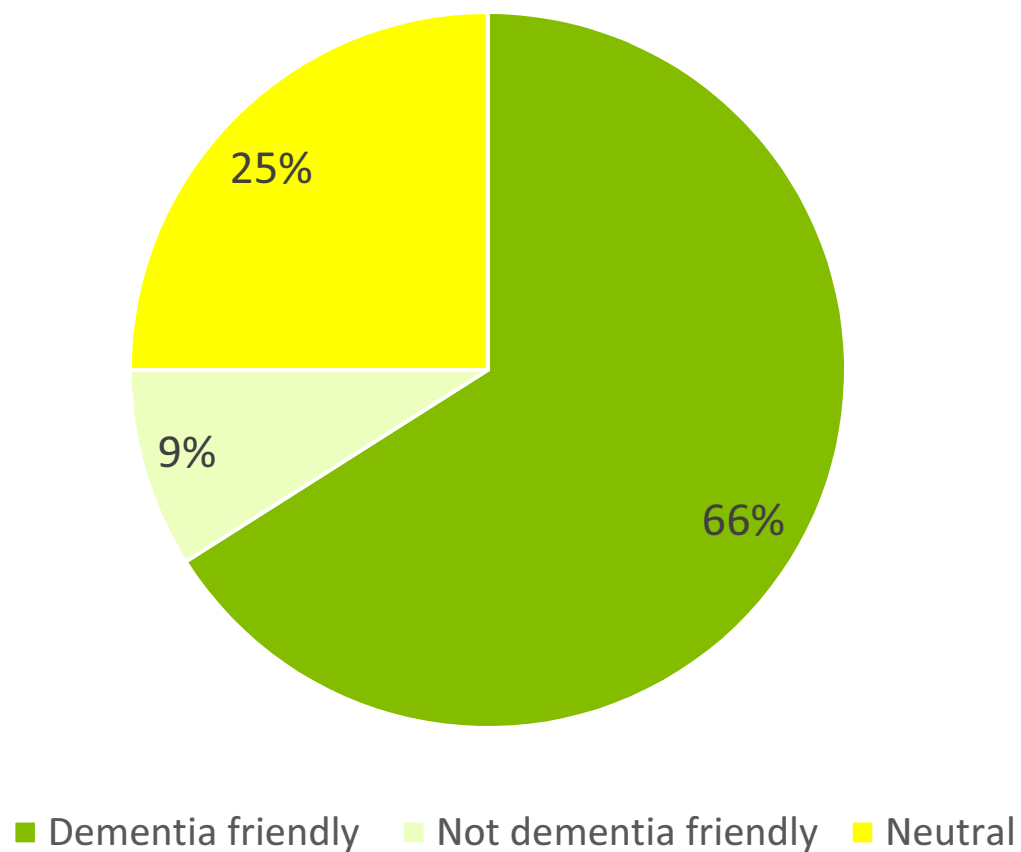
Further support:

- Communications and publicity
- Information about dementia services and information sharing



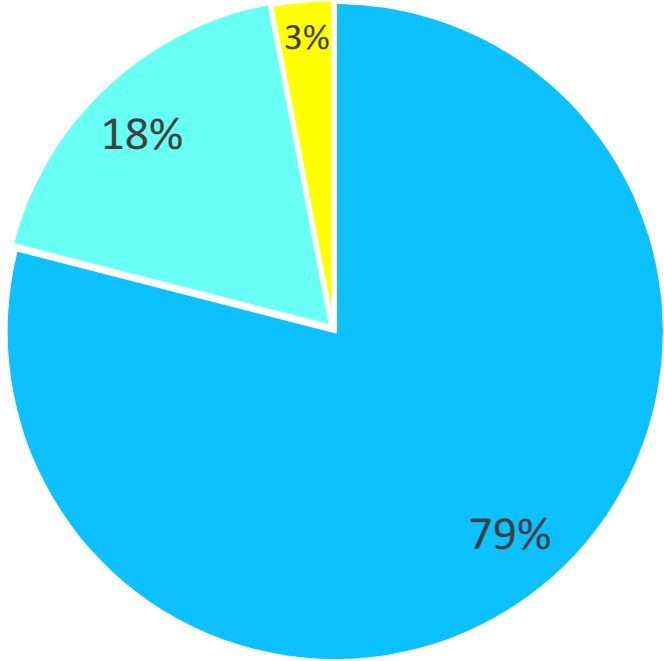
What did people living with dementia and their carers tell us?

How Dementia friendly is your local community?



What did people living with dementia and their carers tell us?

Do you feel part of your local community?



■ Yes ■ No ■ Neutral



What people valued most and how it benefitted them ?



What did people living with dementia and their carers tell us?

“The Alzheimer’s group in Trowbridge has made a big difference. It helps me discuss issues and enjoy singing. I have noticed my epilepsy fits have not been so frequent, and I feel more confident.”

“Everybody in Salisbury local community helped me physically and mentally. I think people are friendly and they understand I need a bit more help with things.”

“Relieved some of the worry of living with someone with severe dementia.”

“People don’t think I’m barmy, they help me find places. I take peoples deliveries in return.”



What could be improved?

- Some people thought there was still a need for greater dementia awareness.
- Report of difficult experiences in shops or on public transport which could have been better with more understanding about dementia.
- Transport for people in rural areas was something people also thought could be improved so that people could attend groups.
- Those people who told us that their community was not dementia friendly were not from the same area - however several of them were from rural areas, and several of the responses mentioned difficulties accessing information.

“I discreetly handed over a card that explained my husband had dementia. The shop assistant then loudly stated “Oh, I know all about dementia” - me and my husband were both upset and embarrassed by this”



Next steps

- Sharing of our experience of involving people with dementia in survey design.
- Findings of this report to be shared with dementia friendly initiatives. Easy Read report will be shared with the groups we visited.
- Information about the dementia delivery board to be periodically shared with key people involved in dementia friendly initiatives.
- Follow up with dementia friendly initiatives who said they weren't working well and dementia action alliances who didn't respond to see how they can be supported.
- Sources of information about dementia services to be shared with dementia friendly initiatives.
- Community groups for people living with dementia and their carers to continue to be supported and developed.
- The contribution of volunteers should be encouraged and supported.
- Consideration of how dementia friendly initiatives can be supported with communications and publicity.



Further dementia work

Dementia Impact Report

- How Healthwatch Wiltshire have used views and experiences that have been shared with us.
- Describes how organisations have worked together to improve dementia services in Wiltshire.
- Shows the impact of this for people living with dementia and their carers.
- Focuses on dementia community groups and dementia training for care homes.

